Suggested Phone	8811	8851	Laptop/PC	7811 or Multi-Purpose Fax
	Connected Professional	**Savvy Messenger**	**Collaborator**	**Essential**
Description	Typical office user needing basic call routing, voicemail and instant messaging. Works with any IP phone.	Office professionals with advanced needs requiring presence and chat rooms	Cord cutters who want the option of a phone and the capabilities of a sophisticated collaboration platform for voice and video meetings anytime, anywhere	For dedicated fax lines, alarm systems, other analog devices & unattended phones (lobby, break room, area of refuge, warehouse, docks, mechanical rooms, etc.)
All packages include local 24x7x365 Help Desk support and managed moves, adds and changes (password resets, name changes, etc)				
Included Features				
Use existing IP Phone	YES			
Use Cisco IP Phone	YES	YES	OPTIONAL	
Voice Functionality				
Direct inward dial	YES	YES	YES	FAX ONLY
Dial tone	YES	YES	YES	YES
911	YES	YES	YES	YES
Voicemail	YES	YES	YES	
Paging and Emergency Broadcast via handset	YES	YES	YES	YES
Calling Plan				
Unlimited Local Calling	YES	YES	YES	YES
Unlimited National Calling	YES	YES	YES	YES
Metered International Calling	YES	YES	YES	OPTIONAL
Collaboration				
Instant Messaging	YES - Jabber Basic	YES - Jabber Enterprise	YES - Teams	
Mobility	YES	YES	YES	
Presence		YES - Jabber Enterprise		
Chat Rooms		YES - Jabber Enterprise	YES - Teams	
Outlook and Voicemail Integration		YES - Jabber Enterprise	YES - Teams	
Meet Me Conferencing	YES	YES	YES	
Meetings w/ 25 people			YES - Teams	
Videoconferencing			YES - Teams	
Multi-Platform Support		YES - Jabber Enterprise	YES - Teams	
Advanced Features				
Web-based agent client				
Call Reporting Platform				
Configurable up to ten (10) devices per user			YES	
Remote Connectivity without VPN (Expressways)			YES	
Pricing		$100 monthly recurring charge for clients w/ less than 100 users		
1-249 36 Months	$ 27.00	$ 28.90	$ 59.95	$ 19.95
1-249 60 Months	$ 25.75	$ 27.45	$ 54.25	$ 19.95
250+ 36 Months	$ 25.75	$ 27.45	$ 54.25	$ 19.95
250+ 60 Months	$ 24.50	$ 26.00	$ 45.25	$ 19.95
SLED 36 Months	$ 24.50	$ 26.00	$ 45.25	$ 19.95
SLED 60 Months	$ 23.50	$ 24.75	$ 39.50	$ 19.95
Add-On				
Auto-Attendant Group	5.95	5.95	5.95	N/A
Hunt Group	5.95	5.95	5.95	N/A

	Call Center Agent	Hosted UC & Internet
	Call Center Agent High-volume calling with the ability to use Contact Center and/or Telepresence	**Hosted UC & Internet** Enhanced voice features paired with unmetered fiber-fed Internet
Includes local 24x7x365 Help Desk support and managed moves, adds and changes		
Included Features		
Use existing IP Phone		YES
Use Cisco IP Phone	YES	YES
Voice Functionality		
Direct inward dial	YES	YES
Dial tone	YES	YES
911	YES	YES
Voicemail	YES	YES
Paging and Emergency Broadcast via handset	YES	YES
Calling Plan		
Unlimited Local Calling	YES	YES
Unlimited National Calling	YES	YES
Metered International Calling	YES	YES
Collaboration		
Instant Messaging	YES	
Mobility	YES	YES
Presence	YES	
Chat Rooms	YES	
Outlook and Voicemail Integration	YES	
Meet Me Conferencing	YES	YES
Meetings w/ 25 people		
Videoconferencing		
Multi-Platform Support	YES	
Advanced Features		
Web-based agent client	YES	
Call Reporting Platform	YES	
Configurable up to ten (10) devices per user	YES	
Remote Connectivity without VPN (Expressways)	YES	
		Includes 1 routable IP address, one auto attendant and hunt group
36 months	$ 159.00	N/A
60 months	$ 149.00	N/A
1-4 users	N/A	$ 65.00
5-9 users	N/A	$ 55.00
10+ users	N/A	$ 45.00