

# 2015 Innovation and Technology winner: Zimcom

Tech Team of the Year

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For Anderson Township-based Zimcom Internet Solutions, reliability is a point of pride that goes beyond high-speed connectivity or data backups.

“Our support team achieved a 97.7 percent customer satisfaction rating in 2014, validating the mantra that we are a service company first, and a technology company second,” said Zimcom vice president **Jason Huebner**.

Providing a range of Internet and hosting services for small- and medium-sized businesses, Zimcom focuses on data protection and availability.

To expand those services, last November the company opened its third data center, and its first outside of Greater Cincinnati, in Dallas.

“We are now able to offer data protection and availability services in multiple geographic regions, giving our customers an extra level of redundancy,” Huebner says.

The company also cultivates community relationships, donating to the **Juvenile Diabetes Research Foundation**, the Inter Parish Ministry and the Forest Hills School District. In January 2014, Zimcom President and CEO **Anne Zimmerman** was one of only two small business owners invited by President Obama to discuss how to improve hiring practices for individuals who have been unemployed for more than 27 weeks.



COURTESY OF ZIMCOM

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