
Terms & conditions / credit agreement

Thank you for your business. We look forward to helping you today and for many years to come. As with any relationship, we believe things work more smoothly when we agree on how business will be conducted. Please review the following. A copy of the most current Terms & Conditions along with our credit agreement can be found at sncsquared.com/terms

Review of terms:

1. All labor charges are non-refundable. Any invoice disputes must be submitted in writing within 30 days. Resolved disputes must be paid in full immediately.
2. All hardware is sold with a manufacturer's warranty. SNC Squared provides no additional warranty.
3. All regular merchandise may be returned within 30 days. There is a 10% restocking fee on all items except special-order items. Special order items must be returned in the original condition within 30 days. There is a 25% restocking fee on special-order items. Shipping and handling fees are non-refundable
4. Licensed, subscription based and rental software is not refundable.
5. There is a \$25 charge on returned checks.
6. Invoices are due and payable to SNC Squared upon completion of the work. All projects and long term installs are billed bi-weekly and invoices are due upon receipt.
7. All unpaid sums that are not in dispute shall bear interest at the rate of 1.5% per month.
8. Cost of collection, including reasonable attorney's fees, shall be borne by the client.
9. All merchandise remains the property of SNC Squared until paid in full.
10. SNC Squared shall not be bound by any terms or conditions printed on a purchase order, check, or correspondence from client without prior written acceptance of such terms.
11. Quotations and responses to requests for quotations do not include the price of sales tax or shipping unless these items are explicitly stated. Client is responsible for the cost of sales tax and shipping of all merchandise.
12. SNC Squared will not perform services for clients with past due balances. This includes but is not limited to emergency services, disaster, downtime and general support.
13. From time to time SNC Squared may offer for sale items that are demonstration units, refurbished, or used. All such items are sold AS-IS and are not returnable.
14. SNC Squared does not guarantee the price and / or the availability of product and / or services quoted.
15. All defective merchandise must be returned to SNC Squared, prepaid.
16. Consultant warrants to Client that the material, analysis, data, programs, and services to be delivered or rendered under this Agreement will be of the kind and quality designated and will be performed by qualified personnel.



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LIMITATION OF LIABILITY

Consultant offers no guarantees or warranties, express or implied, as to system availability and functionality during any phase of its support services and makes no guarantees or warranties, expressed or implied, regarding the ability to resolve computer-related problems, to recover data, or to avoid losing data.

Consultant makes no other warranties, whether written, oral or implied, including without limitation warranty of fitness for purpose of merchantability. In no event shall Consultant be liable for special or consequential damages, either in contract or tort, whether or not the possibility of such damages has been disclosed to Consultant in advance or could have been reasonably foreseen by Consultant, and in the event this limitation of damages is held unenforceable then the parties agree that by reason of the difficulty in foreseeing possible damages all liability to Client shall be limited to One Thousand Dollar (\$1000.00) as liquidated damages and not as a penalty.

LEGAL ACTION AND JURISDICTION

Jurisdiction. The enforcement of this agreement shall be governed by the laws of Jasper County in the State of Missouri

I/We agree to these terms and accept responsibility for payment of our account.

John Motazedi

John Motazedi (CEO SNC²)

Acknowledged by:

Signature / Title

Date

Company Name _____