

BENEFITS OF A DELIVERYTRACK PHARMACY

When choosing a pharmacy, you have many things to consider: timeliness of deliveries, accuracy, cost, quality assurance, customer service, and many other aspects. Ultimately, it comes down to what facility will be the most cost effective, accurate, and timely.



FULL KNOWLEDGE

The most efficient pharmacies are always searching for ways to improve internal procedures and processes. A major part of a pharmacy's process is its delivery service. This is where **DeliveryTrack** comes in. Built specifically for use in the healthcare market, DeliveryTrack lets pharmacies keep track of all their prescriptions, from the time they leave the pharmacy to the time they are delivered to your facility.

DeliveryTrack allows us to provide a better level of service to our customers.

- Keith Hartman, Jersey Shore Pharmacy

Why DeliveryTrack?

DeliveryTrack pharmacies are proven to provide better overall service, faster and more accurate deliveries, and superior customer service and communication.

- **More** accurate deliveries
- **Instant** answers to questions
- **Better** customer service
- **On-time** deliveries
- **Streamlined** communication
- **Fewer** follow up calls
- **Higher** level of security
- **Accurate** delivery time estimates
- **Full** integration with DocuTrack
- **Fewer** errors and delays

HOW DELIVERYTRACK WORKS

DeliveryTrack has two components: the in-pharmacy server and the mobile devices used by drivers on the road. A dispatcher in the pharmacy creates routes for drivers. Drivers then access routes on mobile devices, scan the prescriptions that need to go to each facility, and verify that they have the correct prescriptions for the correct facility.

The driver then makes the delivery and collects a signature from a nurse or other staff member. That signature is added to a delivery manifest that contains the items delivered, patient name, quantity delivered, delivery signature, and role of signee. The manifest is immediately transmitted back to the pharmacy where it can be viewed by pharmacy staff.

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REAL-TIME PROOF OF DELIVERY



All delivery information is instantly sent back to the pharmacy when a delivery is completed. This means the pharmacy can answer your questions quickly and accurately.

LOWER OVERALL COSTS



Because pharmacies know exactly what is going on in their delivery process, their costs are kept down. This means a **DeliveryTrack** pharmacy is spending less on gas, man hours, redelivery, and other costs, which translate as direct savings to you.

BARCODE SCANNING



With the press of a button on the mobile device, drivers scan manifest barcodes, which reduces the time drivers spend at facilities and increases delivery accuracy.

ELECTRONIC SIGNATURE CAPTURE



Delivery confirmation signatures keep deliveries and manifests accounted for, which verifies chain of custody.

PHARMACY KNOWLEDGE



DeliveryTrack gives pharmacies the ability to run reports that illustrate efficiency, accuracy, and other delivery statistics. This means the pharmacy is always monitoring and improving its delivery processes.

SECURITY



DeliveryTrack has built in security settings and processes that keep patient and facility information secure and confidential.

FULL INTEGRA SUPPORT



The pharmacy is fully supported by Integra's unmatched customer service department. Should a facility experience a glitch, Integra support works quickly and efficiently to correct the problem.



ALWAYS IMPROVING

DeliveryTrack pharmacies show a commitment to continual advancement through technology, a dedication to self improvement, and a proactive approach to providing the best possible service to their customers.

Delivery is such a large part of our business, we had to come up with a much more efficient way of doing deliveries...DeliveryTrack was absolutely what we needed.

- Bob Cordier, Bates Pharmacy & Medical Supply