



Unlimited Support | **Fixed-Cost** | Proactive Service | **Fast Response**



Small Business owners can now prevent system downtime, stop virus and spyware infections, monitor employee Internet use and have unlimited access to our helpdesk for a flat monthly fee!

Unlimited Support

Preventative Maintenance

Abussi Ltd provides comprehensive computer services for businesses in Birmingham & the West Midlands. Abussi knows that small business owners are constantly challenged by the task of managing their computer systems and would rather spend that time and effort working on their own business.

Abussi Support is a tailored service that keeps your computer systems available so you can focus on your growing business. Our team of technicians will monitor your computer systems around-the-clock to prevent unscheduled downtime catastrophic failures.

Abussi Support also provides your employees with unlimited, remote technical support. Using remote support services, our technicians will troubleshoot, diagnose and resolve many common computer problems in just minutes.

“**An ounce of prevention is worth a pound of cure.**”

- Henry de Bracton, De Legibus, 1240

Abussi Support includes all of the software and services required to protect and maintain your network, servers, workstations and laptops.

Included in the Abussi Support:

- Spyware Prevention and Removal
- Virus Protection and Removal
- Microsoft Patch Management
- Real-Time Network Monitoring
- Asset Inventory Management
- Remote Technical Support

Abussi Support also includes many extra procedures to ensure your computer systems are operating efficiently and your employees remain productive.

Abussi Support provides quarterly review meetings to confirm your computer systems are secure and your data is safe, as well as helping you to get the most from your IT investment as your business grows.



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Abussi Support provides regular communication and reports that proves your network is healthy. All communication and technical issues are tracked and available for analytical, historical and auditing purposes.

Abussi Support Features

- Proactive Network and Systems Management
- Microsoft Patch Management
- Spyware/Virus Protection and Prevention
- Real-Time Network Monitoring
- Unlimited Remote Technical Support
- Problem Diagnosis and Resolution
- Scheduled Executive Reports

Abussi Support eliminates the wait for on-site engineers by providing technical support through our helpdesk. Simply call our technical support hotline and a technician will solve your computer problems remotely. **Abussi Support** offers unlimited access to our helpdesk and if the problem cannot be solved remotely, we will schedule an on-site appointment.

Benefits of Abussi Support

- Predictable Monthly Cost
- Increased Network, Internet and System Reliability
- Comprehensive Data and System Security
- Improved Employee Productivity

Abussi Ltd applies "best of breed" technology solutions to support your growing business. Using a combination of proactive monitoring, scheduled maintenance and remote technical support, **Abussi Support** is the most efficient and economical solution to support your company's computer systems.