



E-Safe Managed Services and Cloud Solutions

**Start with a Plan
Finish with Success!**

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Defining Managed Service

“Provide organizations with predictable, business-focused IT services that optimize operations, manage risk and deliver measurable business value to our customers.”

Experience

25 years in business (4 years managed services)
Focus on providing full service

Comprehensive Services Offerings

Fully Managed Services that are optimized for specific organizations needs.



Why Managed Services?

- To lower operational costs and improve productivity.
- To reduce risk of the network failures
- Leverage of Industry best practices
- Guaranteed Service backed by SLA
- To free internal recourses
- To have team of engineers around o'clock watch your network and provide business continuity.



What Do We Offer Our Clients?

- Desktop Management Solutions
- Server Managed Solutions
- Network Managed Solutions
- Vendor Managed Solutions
- Back-Up Managed Solutions
- Streamlined IT
- Managed Help Desk



E-Safe Managed Services

Services Overview	Description
Endpoint Security Manager	A complete security management system , including: anti-virus, anti-spyware, and anti-malware management, and customized reports.
Performance Monitoring	In-depth monitoring of servers, workstations, and network devices.
Performance Reporting	Regular CIO meetings to review customized reports, overall network health, and strategic IT planning .
Device Maintenance	Basic automated maintenance and self-healing solutions applied to servers, workstations and network devices.
Patch Management	Monitoring and management of patch levels; ensuring desktops, servers, and other core network devices are kept up to date.
Application Monitoring	Monitoring email availability, Outlook web access, SQL Database, and Terminal Services.
License Report	Reports outlining compliance with application licensing requirements.
Backup Monitoring	Monitoring the success or failure of data backup.
Tickets Report	Reports of all open and closed tickets.



E-Safe Cloud Services

- Partnership with Ascent Data
- We have IBM ESXi Servers with Nimble, NetApp and IBMV7000 Storage with Cisco Networking at the Core
- Our Cloud Services Include:
 - CloudBackup
 - CloudDR
 - CloudReplication
 - CloudDev
 - CloudProd



What Do Our Customers Use Our Cloud For?

- File Servers
- Domain Controllers
- Exchange Servers
- Web Servers
- Nimble SAN Replications
- NetApp Snap Mirror Backups



Thank You!

Questions?

