

# One source for your IT solutions

Providing trusted solutions for NYC dynamic leaders since 1990.

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## Remote Managed Services

- Desktop monitoring
- Network maintenance
- Server administration
- Software updates, patching, cleaning
- Fully managed cyber security
- Dedicated ticketing system

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## Advanced Security Suite: NEW

A new PCPC offering including robust security monitoring, analysis, regular system and network audits, monthly and quarterly reporting and recommendations.

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## Departmental Management

- Our support team on-site at your location
- Troubleshooting, diagnostic and preventative system analysis
- Fully managed cyber security & protection
- Set weekly, bi-weekly, or monthly support visits
- Optional full-time, on-site help desk and network administration
- Project management for upgrades, new systems, and software installs
- Production software support & administration
- Database, Exchange email, and cloud integration & management
- Powerful dedicated ticket system with custom portal and email feeds
- Clear and simple annual contract, with optional, as-needed à la carte services



## Your success is our success.

Contact us to set up a customized plan today!

Michael Buckner  
Co-Founder + President

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