



Transportation Complaint Form

THE ABILITY CENTER

Of Greater Toledo

5605 Monroe Street

Sylvania OH 43560

Phone: (419) 885-5733 V/TTY

Toll Free: (866) 885-5733

Fax: (419) 882-4813

www.abilitycenter.org

Bryan Office

1425 E. High St. Suite 108

Bryan, OH 43506

Phone: (419) 633-1400

Toll Free: (855) 633-1400

Fax: (419) 633-1410

Ottawa County Office

1848 E. Perry St. Suite 110

Port Clinton, OH 43452

Phone: (419) 734-0330

Toll Free: (877) 734-0330

Fax: (419) 732-6864

Date: _____

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Cell: _____

Which transportation system are you having problems with? _____

Bus Number: _____ Route Number: _____

Incident Date: _____ Driver's Name: _____

Scheduled Pick-up Time: _____

Area of Discrimination: Trip Denial Late Arrival/ Pick-Up Ride Time Exceeds an Hour
 Service Animal Denial of Eligibility Other

Complaint Description

Please send a completed copy of this form to Tiffany Tierney at The Ability Center of Greater Toledo. The Center will forward a copy to Jim Gee, General Manager of TARTA, Jon Elston, Director of Paratransit Services, and Tom Metzger, Transportation Superintendent at TARTA. You may also contact these individuals directly at (419) 245-7433, or by mail to 1127 West Central Avenue, Toledo, Ohio, 43697-0792.

To make a complaint over the phone, you may also call Tiffany at (419) 885-5733 (V/TTY).