



## **XPERTECHS Selected by Intuitive Business Concepts to Deliver XperCARE Managed IT Services**

**Ellicott City, Maryland – September, 2009** – XPERTECHS, a leading Proactive Managed IT Services and IP Telephony Partner, announced today that it has been selected by Intuitive Business Concepts, LLC. to deliver XperCARE Managed IT Services. IBC ranks among the top Authorized iMIS Solution Providers in the world and has received numerous awards, including **Solution Provider of the Year**. The XperCARE solution proposed by XPERTECHS gives IBC the “Peace of Mind” that their computer network will be reliable while providing redundancy and security.

According to, Melissa Mack, Managing Partner; “Our previous IT support company did not provide us with a high level of support and service. Our IT support needs require access to senior level II & III engineers, so I was looking for a local company that could possibly live up to what I expected. I interviewed several IT firms and selected XPERTECHS for their professionalism, knowledge and experience. I am extremely pleased with my decision to go with XPERTECHS.”

The implementation of the XperCARE Premium Plus service was installed in just a few hours. Once the system is fully implemented, XPERTECHS will be able to monitor the IBC’s network remotely 24/7 and provide key IT functions such as: helpdesk, problem remediation, remote backup, patch management, anti- virus/spyware protection, Internet security, and content filtering.

“XPERTECHS is very excited about the relationship with Intuitive Business Concepts. “Our expertise enables us to access a situation quickly and provide rapid response time to meet the individual needs of our clients. Our ability to swiftly adapt to resource requirements, scheduling, and availability of products allowed us to perform without hesitation” said Michael Mellott, President at XPERTECHS.

### **About XPERTECHS**

XPERTECHS is a leading Convergent Technology company offering a full range of services including **Microsoft and Novell network solutions, LAN and WAN connectivity, Proactive IT Managed Services (XperCARE), IP Telephony, Internet Connectivity, and Training**. Our focus is on delivering high quality Networking, Voice Messaging, IP Telephony and Internet Solutions that are critical to solving information needs of our clients. Our philosophy is built on the desire to focus on our select group of clients and deliver the best customer service available through our certified (CNE/MCSE/CNTE) engineers.

XPERTECHS provides Installation and Support of networks, servers, workstations, firewalls, routers, switches and IP phone systems. The company provides on-site and remote support through our XperCARE Managed Services offering.

**Give us your computer problems and “Xperience the Difference”**