



XPERTECHS Customizes New Proactive IT Support Plan for Steamshop Trade Association (STA-ILA) Benefits Fund

Ellicott City, Maryland – August 2010 – XPERTECHS, a leading Network Engineering and Proactive IT Managed Services firm, has recently announced STA-ILA Benefits Fund as its newest client. XPERTECHS will now be managing all of STA-ILA's IT needs through their Proactive IT Managed Service solution, XperCARE.

Steamship Trade Association (STA-ILA) According to Tiffany, with STA-ILA, “STA-ILA decided to investigate an outside IT Audit and on-going support through a Proactive IT Managed Services offering. After interviewing several local IT firms, we selected XPERTECHS and their XperCARE Managed Services offering. We chose XPERTECHS for their professionalism, knowledge, experience and references. We are extremely pleased with our decision to go with XPERTECHS.”

“XPERTECHS performed a complete audit and evaluation of our computer network uncovering many items in need of attention including: missed backups, un-patched servers and workstations, out-dated anti-virus software, security vulnerabilities, and many others. Working within our budget and resources, XPERTECHS corrected these issues and then implemented their XperCARE Proactive IT Managed Service to continually monitor our network while providing access to unlimited helpdesk and IT support. We are now more confident in our network reliability and security. All this for a predictable fixed monthly fee.”

“XPERTECHS is very excited about the relationship with STA-ILA. “Our experience with other Unions and Benefits Funds enables us to better understand their business objectives, diagnose a situation quickly, and provide rapid response time to meet the individual needs of our clients. Our ability to swiftly adapt to resource requirements, scheduling, and availability of products allows us to perform without hesitation” said Michael Mellott, President at XPERTECHS.

About XPERTECHS

XPERTECHS is a leading Convergent Technology company offering a full range of services including **Microsoft network solutions, LAN and WAN connectivity, Proactive IT Managed Services (XperCARE), IP Telephony, Internet Connectivity, Network Security, and Training.** Our focus is on delivering high quality Networking, Proactive Management, IP Telephony and Internet Solutions that are critical to solving information needs of our clients. Our philosophy is built on the desire to focus on our select group of clients and deliver the best customer service available through our certified (CNE/MCSE/CNTE) engineers.

XPERTECHS provides Installation and Support of networks, servers, workstations, PCs, firewalls, routers, switches and IP phone systems. The company provides on-site and remote support through our XperCARE Managed Services offering.

Give us your computer problems and “Xperience the Difference”