Senior Network and Information Security Engineer

100% Technical in nature with some travel required.

A fast growing, high paced Chicago based Managed Services Application Development Company located in the West Loop is seeking a dynamic Senior Network and Information Security Engineer who will work closely with our Technology Solutions and Managed Services team to design, spec and implement network and information security solutions for our SMB clients. We are looking for someone with 5+ years of experience with Network Engineering and Information Security. Candidates should have experience designing and securing networks, experience virtualizing environments, implementing intrusion detection systems, monitoring for security events, performing audits based on standards such as SOC 2, PCI compliance, HIPAA (or similar standards) and be passionate about ensuring managed environments are secured against external and internal threats.

Candidates must also be a highly organized, technology and security focused individual with a positive attitude. We hire only high energetic, positive, team players that love being challenged and are always looking to grow. This person must represent our core values and deliver high-level client support as well as contribute in a big way to our team camaraderie and spirit.

Do you get great satisfaction from contributing to the overall success of your team? Do you love designing and implementing highly efficient solutions for customers? Are you passionate about finding security flaws and working with the team to remedy them? Do you work well under pressure and always show up with a positive attitude? Then please submit your resume, and a short summary on why you fit this description.

We are selective so we care more about finding the right person than rushing to hire just anyone. We offer an inviting work environment with health benefits, paid time off, and more.

Our unique company benefits include; great healthcare and dental plan options with BCBSIL, Simple IRA and 401k retirement planning opportunities, tax-saving commuter benefits, Divvy bike passes, cutting-edge training opportunities, company lunches and breakfasts, team awards, special company events and celebrations, all in all a modern, cozy, on the edge of the loop type of work environment!

Sr. Project Engineer Duties and Responsibilities:

- Audit prospective client network infrastructure including, but not limited to, network hardware and software, security hardware and software, servers, and security technology to propose a remediation plan that is valuable to clients
- Work with the Technology Solutions team to implement remediation plans
- Be able to break down remediation plans into concrete project steps for completion
- Perform periodic training for team members on modern engineering practices
- Be able to virtualize environments using VMWare
- Implement Microsoft AD Infrastructure
- Scope, Propose, and Implement Business Continuity and Disaster Recover Solutions

Information Security Officer Duties and Responsibilities:

- Perform periodic compliance and security audits of MXOtech internal infrastructure
- Conduct intrusion detection system tests and make recommendations to executive team for remediation
- Ensure security auditing systems are up-to-date and provide accurate and actionable information
- Ensure event auditing systems are up-to-date and provide accurate and actionable information
- Ensure file-system integrity scans and log auditing systems are up-to-date and provide accurate and actionable information
- Provide general security oversight for MXOtech systems as well as systems MXOtech hosts and maintains for customers
- Serve as the Compliance officer for HIPAA related matters

Additional Duties and Responsibilities:

- Ability to work in a team and communicate effectively
- Escalate service or project issues that cannot be completed within agreed service levels
- Business awareness: specific knowledge of the customer and how IT relates to their business strategy and goals
- Document internal processes and procedures related to duties and responsibilities
- Responsible for entering time and expenses as it occurs
- Understand project management
- Work through a daily schedule that has been established through the project management process using project tickets and phases as assigned
- Review IT publications and online materials to remain up-to-date with current and future technologies emerging in the industry
- Improve customer service, value, and satisfaction

Knowledge, Skills, and/or Abilities Required: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Preferred professional IT certifications, such as: Microsoft MCSA/MCSE, Cisco CCNA/CCNP, or VMware VCP
- Security focused professional IT certifications, CompTIA Security+, CISSP, CEH
- Minimum 5 years of experience in a similar role
- Interpersonal skills: such as communication skills, active listening, and customer-care
- Diagnosis skills of security and technical issues
- Ability to multi-task and adapt to changes quickly
- Technical awareness: ability to match resources to technical issues appropriately
- Service awareness of all organization's key IT services for which support is being provided
- Understanding of security tools, techniques, and how technology is used to provide security services

- Self-motivated with the ability to work in a fast-moving environment

Personal Characteristics:

The candidate must follow instructions well, but also be able to take the initiative. Must have excellent customer service skills and manage time well working with multiple clients at the same time. Should be able to multi-task, prioritize and meet tight deadlines. Should be fair, flexible, get along well with others, and be a good listener. Must be punctual, reliable, and take good notes. Previous consulting experience is desired.

Physical Demands:

- Ability to stand or walk
- Ability to bend, squat, climb stairs and lift periodically
- Ability to lift up to 50 pounds occasionally
- Please send resume with cover letter, short summary on why you fit this description and salary requirements

Please send resume with cover letter, short summary on why you fit this description, and salary requirements to jobs@mxotech.com.