



RESULTS offers 6 Service Packages to choose from.

All services provided for a monthly flat fee and backed by our Satisfaction Guarantee.

Service Description	Business Solution	Business Continuity Solution	Collaboration Solution	Cloud Solution	Compliance Solution	Banking Solution	A la Carte Services
End-user help desk and 24/7 support	✓	✓	✓	✓	✓	✓	
Proactive Monitoring and Management of Workstations and Servers and Network Devices	✓	✓	✓	✓	✓	✓	
IT reporting and documentation portal	✓	✓	✓	✓	✓	✓	
Microsoft Hosted Exchange Mailbox with unlimited storage	✓	✓	✓	✓	✓	✓	
Advanced Email Security and AntiSPAM	✓	✓	✓	✓	✓	✓	
Antivirus and Antimalware for workstations, servers and mobile devices	✓	✓	✓	✓	✓	✓	
Microsoft and Third Party Security Patch Management	✓	✓	✓	✓	✓	✓	
Managed Internet Security.	✓	✓	✓	✓	✓	✓	
Direct to cloud and optional local backup and restoration	✓	✓	✓	✓	✓	✓	
Rapid Local Server Virtualization (Business Continuity)		✓			✓	✓	
Quarterly Server Virtualization Test (Local)		✓			✓	✓	
Cloud Server Virtualization (Business Continuity)		✓			✓	✓	
On-line Security Awareness Training and Phish tests for all email users.	✓	✓	✓	✓	✓	✓	
Quarterly Business and Service Reviews	✓	✓	✓	✓	✓	✓	
Annual CTO IT Health and Planning Assessment	✓	✓	✓	✓	✓	✓	
RITA Navigator™ Compliance Manual	✓	✓	✓	✓	✓	✓	
IT Security Policy and Business Continuity Plan Templates	✓	✓	✓	✓	✓	✓	
SharePoint Foundation Intranet			✓	✓			
Secure Web File Sharing			✓	✓	✓	✓	
Skype for Business Secure Instant Messaging with Audio and Video Conferencing			✓	✓			
Mobile Skype			✓	✓			



RESULTS offers 6 Service Packages to choose from.

All services provided for a monthly flat fee and backed by our Satisfaction Guarantee.

Service Description	Business Solution	Business Continuity Solution	Collaboration Solution	Cloud Solution	Compliance Solution	Banking Solution	A la Carte Services
Managed Full Disk Encryption for Laptops			✓	✓	✓	✓	✓
OpenDNS cloud firewall and security for Laptop users				✓	✓	✓	✓
Mobile Device Management				✓	✓	✓	✓
Audit and Examination Support					✓	✓	✓
Company Email Disclaimer					✓	✓	✓
Policy Based Email Encryption					✓	✓	✓
SEC Compliant Email Archive					✓	✓	✓
Managed Full Disk Encryption for Laptops					✓	✓	✓
Mobile Device Management					✓	✓	✓
Secure web file sharing					✓	✓	✓
Industry Specific Compliance Assessment (GLBA, FINRE, HIPPA, PCI)					✓	✓	✓
Microsoft Office Apps (MS Word, Excel, PowerPoint, Access, Outlook)							✓
Hosted IP Telephony Service							✓
Security Incident Event Monitoring (SIEM)							✓
Disaster recovery test exercise to cloud virtualization							✓