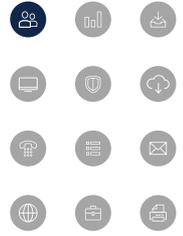




MANAGED IT SERVICES



# Proactive Managed Services Relax With Alexssa By Your Side

**ALEXSSA IS YOUR PARTNER IN PRODUCTIVITY**



Packers quarterback Aaron Rodgers is fond of telling his fans to relax. And while we're not Aaron, you can expect the same message when you trust us as your managed services provider. Rather than wait for your technology to break or for issues to arise, we proactively monitor your IT infrastructure 24/7 to make sure everything is running seamlessly. Should there be a problem, we'll fix it in the backend so your work's never disrupted. Our flat-rate services let you enjoy round-the-clock support without surprise expenses, and without breaking the bank, either.



**ALEXSSA**



TECHNOLOGY SOLUTIONS

Contact Us For A Complimentary Consultation

# The SmartIT Process

## 1 CONSULTATION

Like any good partnership, we start by listening to you. We take the time to understand your goals and priorities and then use our experience and expertise to create a plan designed specifically for your business.

## 2 IMPLEMENTATION

We know you are busy and that's why we streamline the implementation process. In most cases you won't even notice us getting started. More importantly, we set everything up with your goals in mind.

## 3 FOCUS ON WORK

Once SmartIT is up and running you will be able to shift your focus back to what really matters, your business. Our proactive services reduce downtime and failures. And should you encounter a problem, our help desk is always available.

## The Intelligent Way To Handle IT

SmartIT from Alexssa is designed to provide your business with the technology services and support necessary to reach its goals. You'll receive:



**SECURITY** With SmartIT you have access to antivirus, firewall monitoring, content filtering, email protection and more. Some say we are obsessed with security and it's true.

**MONITORING** We'll be watching your servers and workstations 24/7 looking for any signs of trouble. If something pops up, we proactively fix it before it can cause downtime.

**MANAGEMENT** All updates and patching are taken care of by our experts. We also provide regular reporting so you always know how your IT is performing.

**SUPPORT** Our help desk is here for you 24-hours a day. You can contact us by phone or our easy to use online ticketing system to report any issue.

**AFFORDABILITY** SmartIT is available for a fixed-rate monthly fee allowing you to effectively budget for IT costs.

**BACKUPS** Take advantage of our built-in backup plan. Get a comprehensive backup and disaster recovery plan with offsite backups and a head start restore that ensures you are able to stay productive no matter what life brings.

IT SOLUTIONS THAT DRIVE YOUR BUSINESS FORWARD