



# Flexible, affordable **hosting** solutions

## Microsoft Dynamics CRM

800-880-1960 • [info@toplinerresults.com](mailto:info@toplinerresults.com)

TopLine Results Corporation is the premier CRM hosting and consulting company in North America. Our staff of experienced and certified professionals across multiple states ensures your company the best and most reliable CRM experience available anywhere. With amazingly affordable hosting plans — including our comprehensive Enterprise hosting packages — we have a plan to meet every company's budget and wish list!

TopLine hosting takes the worry and stress out of your CRM system, with a secure and flexible datacenter employing redundant resources and prevention systems. You no longer need to maintain expensive servers and manage software patches and upgrades. TopLine's team of experts takes the guesswork out of setting up and maintaining CRM, so you can concentrate on increasing your sales, managing your customers and growing your business!

**Award-winning CRM experts. Thousands of satisfied customers.**

### Microsoft Dynamics CRM Professional: \$65

*Partner hosted • 5-user minimum*

- No maximum user limit
- 20 GB of data storage\*
- Service pack updates
- Rolling 7-day database archive
- Phone, email and online support
- Support log report
- New user management
- Security roles assignment
- Outlook integration setup
- Offline access
- TopLine CRM video library
- TopLine start-up manual
- Custom instructor led training
- Quarterly live trainings

Consulting services are additional.

### Microsoft Dynamics CRM Enterprise: \$99

*Partner hosted • 10-user minimum*

Enterprise hosting provides a comprehensive turnkey CRM solution which helps ensure a successful implementation for your organization. With all the benefits of our Professional plan, Enterprise also includes the following:

- Sales module/pipeline setup
- Data imports
- Multi-phase needs analysis
- Custom fields configuration
- Mobile Express access
- Contextual coaching
- Single-step workflow setup
- Mail merge coaching
- Views setup
- Dashboard setup

### Microsoft Dynamics CRM Enterprise Premium: \$125

*Partner hosted • 10-user minimum*

Enterprise Premium hosting provides a robust CRM solution with custom reports and advanced marketing functions. With all the benefits of our Enterprise and Professional plans, Enterprise Premium also includes the following:

- Marketing module coaching
- Marketing campaign setup
- Constant Contact integration
- Web-to-lead routing
- Unlimited workflows
- Unlimited advanced queries
- Four custom SQL reports
- Automated email reports
- Service module coaching

### Microsoft Dynamics CRM Online: \$65

*Vendor hosted • 5-user minimum*

- No maximum user limit
- 5-20 GB of data storage
- Phone, email & portal support
- Service pack updates

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*Note: Please request a formal proposal for complete details and features.*

*Pricing is per-user, per-month with a one-year contract for Professional or Vendor hosting and a two-year contract for Enterprise hosting. Additional charges may apply.*

*\*\$5 per GB per month for additional data storage*

**Microsoft** Partner  
Silver Customer Relationship Management

Services	Microsoft Dynamics CRM Online: \$65*	Microsoft Dynamics CRM Professional: \$65*	Microsoft Dynamics CRM Enterprise: \$99*	Microsoft Dynamics CRM Enterprise Premium: \$125*
Email support	✓	✓	✓	✓
Phone support	✓	✓	✓	✓
Web portal support	✓	✓	✓	✓
GotoMeeting® support		✓	✓	✓
Support log report		✓	✓	✓
New user management		✓	✓	✓
Security roles assignment		✓	✓	✓
Outlook integration setup		✓	✓	✓
Offline access		✓	✓	✓
TopLine CRM video library		✓	✓	✓
TopLine start-up manual		✓	✓	✓
Custom instructor led training		✓	✓	✓
Quarterly live trainings		✓	✓	✓
Sales module/pipeline setup			✓	✓
Data imports			✓	✓
Multi-phase needs analysis			✓	✓
Custom fields configuration			✓	✓
Mobile Express access			✓	✓
Contextual coaching			✓	✓
Single-step workflow setup			✓	✓
Mail merge coaching			✓	✓
Views setup			✓	✓
Dashboards setup			✓	✓
Marketing module coaching				✓
Marketing campaign setup				✓
Constant Contact integration				✓
Web-to-lead routing				✓
Unlimited workflows				✓
Unlimited advanced queries				✓
Four custom SQL reports				✓
Automated email reports				✓
Service module coaching				✓

\*Please request a formal proposal for complete details. Pricing is per-user, per-month. Additional charges may apply.

Notes: (1) TopLine Results provides a needs analysis to complete different aspects of consulting. In this assessment, out-of-scope consulting not included in this package will be quoted separately. (2) Data import support includes showing how to properly import from a CSV file, configure data mapping and de duplication methods. An initial database import from a single CSV file will be the basis for the initial import performed by TopLine Results. (3) TopLine Results provides the necessary knowledge to build a campaign, however, it is the customer's responsibility to create lists, templates and the email infrastructure to execute the marketing campaign. (4) Services NOT included in Enterprise hosting include: data de-duplication services, database conversion, integration from other databases, Web portal development and custom scripts and custom SQL reporting services. The above list of services does not include add-ons like Parature®, Constant Contact® and Microsoft Dynamics Marketing®.